

# Haier Biomedical

Intelligent Protection of Life Science

Maintenance & Service Support

## Service Contracts

We maintain a wide variety of laboratory equipment including:



### Refrigeration

+4°C | -20°C | -80°C | -150°C

Incubators

Centrifuges



Ovens

Safety  
Cabinets

Haier Biomedical UK Ltd.

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## Maintenance & Service Support Service Contracts

Haier Biomedical UK offers three levels of service contracts tailored to suit your individual maintenance needs. We have a dedicated UK based service support team and factory trained engineers.

Haier Biomedical UK can also provide flexible bespoke contracts and include services such as annual calibrations, temperature mapping or additional preventative maintenance visits.

### Contract Benefits:

- Extends your equipment lifetime
- Avoids and reduces costly downtime of your scientific equipment
- Reduces lifetime costs
- Supports regulatory compliance needs

#### NON-CONTRACT RATES

Labour: £85

Travel: £85 per hour

Recommended option for  
units still within warranty

Preventative Maintenance Contract BRONZE	Unlimited Breakdown Contract SILVER	Fully Comprehensive Contract GOLD
One preventative maintenance visit  Checklist includes: Preventative maintenance, critical component review and operating environment checks  Free replacement alarm batteries and filters*  Reduced labour charges outside of PM visit	One preventative maintenance visit  Checklist includes: Preventative maintenance, critical component review and operating environment checks  Free replacement alarm batteries and filters*  Unlimited call out and labour cover for all repairs and breakdowns  Priority call outs	One preventative maintenance visit  Checklist includes: Preventative maintenance, critical component review and operating environment checks  Free replacement alarm batteries and filters*  Unlimited repairs and breakdowns  Priority call outs
FREE PM visit -15% Labour -15% Travel -5% Parts	FREE PM visit FREE Labour FREE Travel -10% Parts	FREE PM visit FREE Labour FREE Travel FREE Parts

\*Applicable to ULT freezers only, subject to age and model.

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